

Vivago

Unique safety and
well-being solutions

TO SUPPORT TIMELY CARE



Vivago

Exceptional safety

Vivago offers innovative solutions that ensure the well-being of elderly individuals and that make their lives safer. Vivago's solutions differ from traditional safety products by ensuring that help is provided also when the elderly person is unable to ask for help. Additionally, Vivago provides a wide range of well-being information about the elderly individual's health to support proactive care.

Awarded technology

Vivago was established in 1994 to develop, sell, and market automatic safety solutions that monitor and analyse activity levels. We provide safety solutions for the whole care chain and have received numerous national and international awards.

eHealth Solution
EU SME Competition
2013



reddot design award
winner 2012

ERNST & YOUNG
Quality In Everything We Do



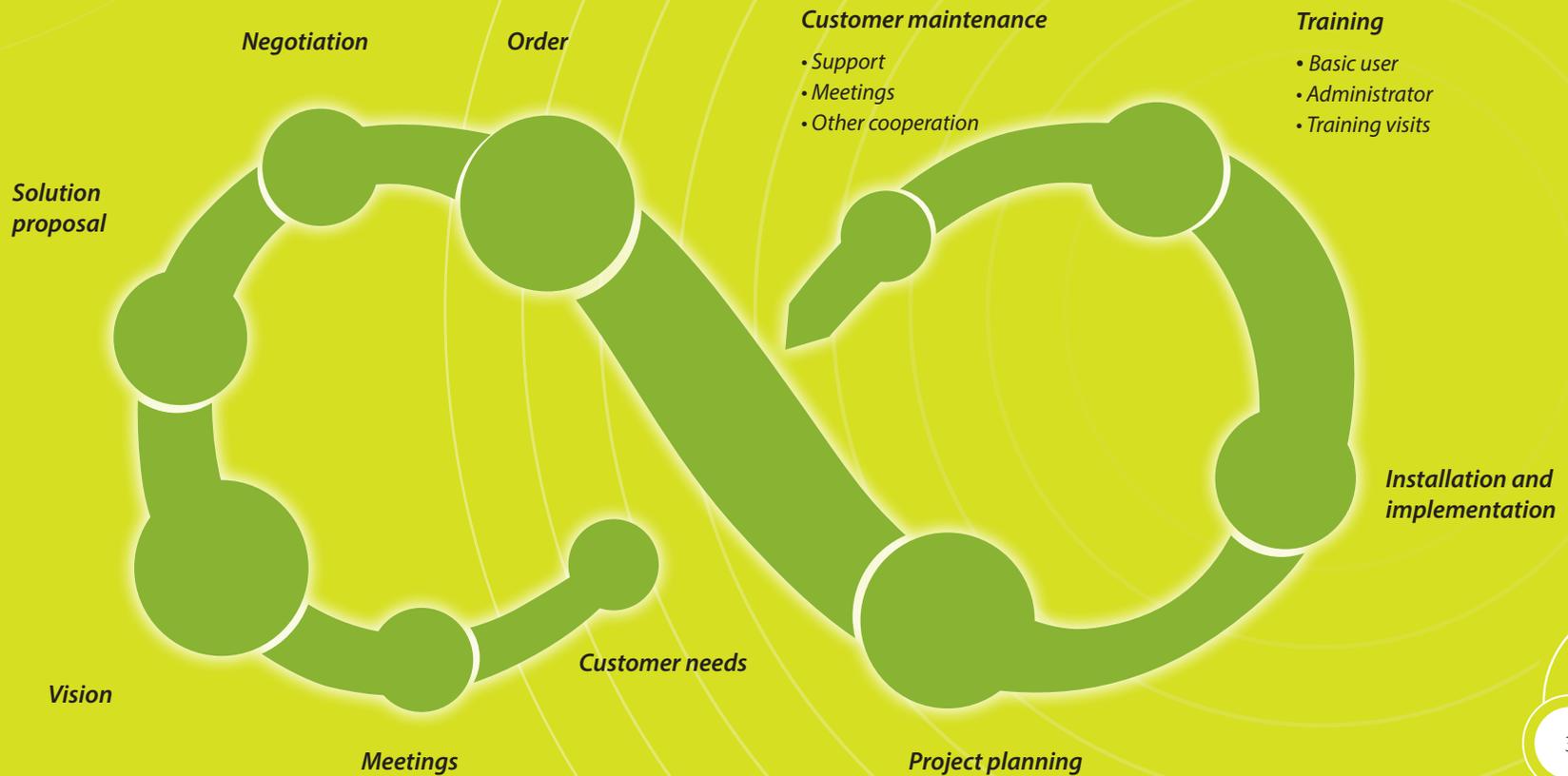
FROST & SULLIVAN

*In all activities and processes Vivago adheres to the ISO 26000
-CSR standard in addition to the ISO 9001:2008
and ISO 13485:2003 quality standards.*



Continued cooperation

Vivago's solutions are under constant development in cooperation with our customers and their clients. Our customers are in control of the service we provide. If a customer only needs consulting, we are happy to help develop the customer's own operational processes.





Answering the call for high quality care

An ageing population increases the pressure on health care services. To be able to provide excellent health care services, there is a need to optimise how resources are put to use. The elderly want to be able to live independently, whereas the care personnel should be able to focus on care work and not on routine jobs.

Vivago knows the challenges the health care sector is facing and offers reliable and flexible solutions. Our solutions cover the whole care chain from home care to hospital environments, enable the flow of information inside the care chain, and better the chances of a successful hospital discharge and rehabilitation.

Flexible solutions for the whole care chain



Safely living at home

Vivago

Vivago offers elderly individuals the chance to safely live at home for longer. Vivago protects and takes care of the client's well-being, even when the client cannot on his or her own, for instance because of lack of consciousness or a memory impairment.

With Vivago those responsible for the well-being of the elderly individual can easily follow his or her daily activities, movement, and daily rhythms. All the data is collected and combined to provide useful information that supports care and that helps to follow the client's functional ability or assess the level of care needed.

Vivago's home solution

Vivago's home solution is based upon the Vivago CARE watch and the Vivago Home POINT base station with voice communication. The CARE watch functions as a normal call button but is also capable of automatically calling for help should it notice a worrying change in its wearer's state of health. The wearer then automatically gets a voice connection with the nursing staff via the Home POINT base station. The Home POINT solution also is an excellent choice for couples. For increased safety, it is further possible to add other sensors such as fire detectors to the system.



Vivago

Quality and added value for sheltered housing

Vivago's sheltered housing solution is much more than a regular nurse call system. It can be used in all forms of sheltered housing regardless of size, and it can be easily customised to meet the needs of the resident and of the service provider. Sheltered housing nowadays presupposes reliable and robust safety solutions. It requires comprehensive and continuous monitoring of the resident's well-being, as well as tools that guarantee high quality and timely care. Sheltered housing residents with a memory disability pose a particular challenge because their movement and functional ability require enhanced monitoring.



Vivago **VIVA** safety solution



This solution is implemented with the help of the Add-On call button or the CARE watch.

Vivago **VIVA** is a safety solution that has been developed to aid the care of elderly persons or other clients in need of more intensive monitoring. The CARE watch recognises the wearer's natural biorhythm, so it can automatically call for help in situations when the wearer cannot on his or her own. In emergency situations it is possible to establish two-way voice communication to the client's room. The staff always receives information about who made the call, the nature of the alarm, and the location in the building from which the call was made.

Vivago **GO** wandering detection



It is essential that wandering detection solutions can be easily customised. The needs of the clients and the required monitoring can vary considerably from client to client within the same care unit.

Vivago **GO** wandering detection is discreet, respects the individual, and makes it possible for the elderly person to freely move within the safe areas of the care unit. The **GO** solution empowers the health staff and allows them to provide the custom care their clients need.

Vivago **VITA** well-being monitoring



The Vivago **VITA** well-being solution provides the health staff with the ability to follow their residents' well-being and functional ability.

VITA provides valuable and comprehensive information to nurses, supervisors, doctors, and relatives. The Vivago Vista software makes following client well-being data easy, even in real time. **VITA** combines the collected data into a well-being report that helps evaluate the client's functional ability. The report can be easily exported in digital format for further analysis.

Safety for hospitals and health centres – rehabilitation and discharge planning support



For hospital and health centre patients, Vivago's product family includes unique solutions to provide safety and to monitor patient well-being and health. Vivago's innovative solutions make automated and reliable continuous monitoring of the patient's functional ability possible.

The ability to measure and document treatment ensures that treatment is based on information. Individual reports inform about changes in the patient's health, help to plan treatment and discharge, and enable rehabilitation monitoring after surgery for instance. The information Vivago provides allows the nursing staff to focus fully on care, instead of spending valuable time writing reports.

Vivago offers solutions for changing needs

Vivago **VIVA** safety provides manual and automatic help calls. Vivago **GO** wandering detection has been developed for care units that provide care for patients with a memory impairment and whose movements need to be monitored more closely. All solutions can be flexibly adopted based on the needs of the particular care unit.

The Vivago **VITA** well-being solution provides health and well-being monitoring of the care unit's residents. By watching the activity curve, changes in functional ability and the effects of treatment can be monitored over a longer time period.

Hospitals and Medical Centres

Vivago corridor displays



Patient room

Viivago RoomPoint voice connection



Vivago CARE watch

Buttons, pull cords, door lights

Toilet / Accessible Toilet / Bathroom

Vivago Device Connector
– wireless
– WC call
– additional aid



Doors

Vivago GO POINT base stations
Exit monitoring



LAN



Siemens OpenSpace Voice Communication Server



Administration phones



DECT/WLAN access points



Vista Client / Server

- VIVA safety
- GO wandering detection
- VITA well-being monitoring



Vivago POINT base stations



Workstations



Terminals of health staff

– DECT/WLAN, GSM phone, smartphones and tablets



– Personal safety



Vivago Integration Interface

- Vista LINK interface module (e.g. fire detection)
- Vista MAP floor plan module



Vivago



Vivago

Wireless personal safety

Vivago's different care chain solutions are easily complemented with wireless personal safety technology. Personal safety can be implemented using either the Add-On safety button or the CARE safety watch. Using the Add-On button, the nurse can call for help. The Add-On button knows when it is active and before deactivating, it will notify the system it is being deactivated.

The CARE watch ensures help is provided also when the nurse is unable to call for help. The CARE watch calls for help automatically if there is no activity. The help call can be forwarded to a different unit, a security firm, or a corridor display. The CARE watch also notifies it has been removed from the wrist.

"
Excellent tools to
follow the daily
rhythm and well-being
of the residents."

Customer feedback is what guides our operations

Cecilia Sheltered Housing, Helsinki

Cecilia was founded in 2004 and is located in the Vuosaari neighbourhood of Helsinki. From the start, Vivago has helped Cecilia implement their most important policy: safety. About 130 residents live in their own rented apartments. Included in the standard service are Vivago's safety and well-being solutions. Nearby there are also two ownership-based apartment blocks for seniors. The elderly people living there also have the option of using the Vivago watch. Within the area, Cecilia provides housing services for about 300 elderly.

"Vivago provides excellent tools to follow the residents' daily rhythm and well-being. The generated reports provide useful extra information, for instance when visiting the doctor, while the voice connection to the rooms of the residents reduces unneeded visits. Every call is checked upon and then cleared within a couple of minutes according to our response policies."

- Anne Yliuntinen, Manager

Sauvosaari Hospital, Kemi

At the Sauvosaari Hospital, Vivago solutions have been in use since 2011. In the rooms and toilets they use call buttons. The calls are forwarded to the health staff's DECT phones, which the staff can use to open a voice link to the patient's room. The hospital also uses CARE watches so the health staff can make use of patient well-being data to support care.

"The cooperation with Vivago has gone well. A constructive dialogue with Vivago was maintained during all different stages of the projects. Help has always been at hand. Particularly useful is that all Vivago's training staff are trained nurses, so they really understand hospital work in practice."

*- Riitta Kovanen, Communications Officer &
Teija Kinnunen, Head Nurse*

Terhokoti, Helsinki

Terhokoti has the capacity to provide palliative care for 17 patients in the final stages of their battle with a terminal illness. Terhokoti adopted Vivago in 2009. The nurses receive help calls on their DECT phones and are also able to talk to each other, which helps their everyday work. Terhokoti makes use of the VITA module to follow the evolution of patient well-being. "Vivago provides custom functionality, which makes it easy to connect it to the different alarm systems that are needed for our patients."

- Terhokoti nurse

Artturi Kotikunnas project, Turku

The Artturi Kotikunnas-project was completed in cooperation with the City of Turku outpatient services. The goal of the project was to support elderly individuals at home for as long as possible. Vivago watches were given to those in need of more safety, in particular to the elderly living alone at home. The watches were also used to collect data about the sleep of the residents, functional ability, and well-being.

"I am not particularly good with technology

"
With Vivago
the resident
can feel safe."

and cannot even hook up a TV, but I have learned to use the information that Vivago provides quite easily. With Vivago the resident can feel safe. In many cases the client would not have been able to make the emergency call on his or her own. Fortunately the watch made the call for them. Thanks to Vivago, I have also received helpful information I would not have been able to receive otherwise. This has clearly been in the interest of the client's well-being. With Vivago elderly people can live at home for longer. There is a shortage of available space in care units as it is, and they are not exactly inexpensive either. For the cost of Vivago, you would barely stay a couple nights."

- Nurse part of the Artturi Kotikunnas project

"
Cooperation with Vivago has gone well."

One watch for the whole care chain

The Vivago **CARE** watch is more than just a regular safety wristband. Thanks to its unique features, it can offer support during all stages of the care chain.

The watch has numerous features that can be activated or deactivated according to the needs of the resident.



Vivago delivers information and safety

Thanks to its unique features, Vivago is a revolutionary tool for health staff working with elderly people or others in need of monitoring. With the help of Vivago, it is possible to offer a feeling of perfect safety, so the elderly may lead a good and active life.

Our motto is "fast, easy, and simple". We want to offer our customers high quality tools that make care easier. Our solutions are unique, user friendly, and always easily customised in response to changing customer needs.

Contact us. We will gladly visit to tell you more about the benefits of our solutions!



Vivago

Your movement brings our technology to life.

www.vivago.fi

Your trade partner: